



A Union of Professionals

Replacing Personal Documents

Replacing personal documents lost in a disaster is a time-consuming job. The list below should assist you with the replacement process. There are links to many helpful websites, including government agencies, credit card companies and vital records departments.

- Replace a lost [Social Security card](#).
- [State-by-state vital records departments](#)—for birth, death, marriage and divorce records.
- Replace your [passport](#).
- Replace your [driver's license and car registrations](#).
- Replace your [military and civil service records](#).
- For green cards, visit [U.S. Citizenship and Immigration Services](#) and complete Form I-90 (to Replace Permanent Resident Card), and file it online or by mail. To check the status of your application, or for any questions, call 800-375-5283.
- For bank checks, ATM and debit cards, and safe deposit boxes, contact your financial institution or the [Federal Deposit Insurance Corporation](#).
- To report a lost or damaged credit card, contact the issuing institution:
 - [American Express](#) (800-992-3404)
 - [Discover](#) (800-347-2683)
 - [Mastercard](#) (800-622-7747)
 - [Visa](#) (800-847-2911)

Note: If you don't remember all the credit cards you had, get a free credit report from one of the three major credit bureaus ([Equifax](#), [Experian](#) and [TransUnion](#)).

- Exchange damaged money at the [Treasury Department](#).
- Order a copy of [past tax returns](#).
- Replace [savings bonds](#).
- Replace your [Medicare card](#).
- Information about [saving water-damaged records and other important materials](#).

The **American Federation of Teachers** is a union of 1.6 million professionals that champions fairness; democracy; economic opportunity; and high-quality public education, healthcare and public services for our students, their families and our communities. We are committed to advancing these principles through community engagement, organizing, collective bargaining and political activism, and especially through the work our members do.

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